



PRESS RELEASE

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AdRem Software UK Provides ITIL Capability Statement

AdRem Software provides a statement regarding its capabilities in ITIL process-driven environments

AdRem Software (UK) Limited, a pragmatic provider of network management solutions, provides ITIL statement and announces its intent to complete the PinkVerify Service Monitoring software assessment, the independent certification for Pink Elephant.

AdRem Software is increasingly providing network management solutions to customers with defined IT service management processes written to the ITIL framework. Often AdRem's flagship product NetCrunch is deployed to address the issues relating purely to service monitoring; availability and capacity. Yet the increasing requirement is to integrate with other 3rd party products such as Service Desk, which leads to Service Level Agreements being applied to the alerting policies within NetCrunch to determine the availability of services, devices, systems and applications and how resolution processes are kicked off.

"ITIL has become a coherent framework for those managing IT." Comments Andrew Smith, Business Development Director of AdRem Software (UK). "For organisations to embrace all or part of ITIL will invariably mean the integration of a variety of best-of-breed tools; the Service Desk vendors have been the quickest to realise this and where they cannot 'tick the box' they have strategic relationships with other complementary vendors, many of whom provide solutions comparable to AdRem Software."

The consideration to put NetCrunch through the PinkVerify assessment process for Service Monitoring is to prove its capability against the testing criteria and as part of AdRem Software's UK growth strategies in building brand awareness and equity.

The full statement is available from www.adremsoft.co.uk

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For further editorial information please contact:

Andrew Smith
AdRem Software (UK) Limited
6 Rickett Street
London SW6 1RU
Tel: 08717 177294
Fax: 0207 385 7183
E-mail: marketing@adremsoft.co.uk

About AdRem Software (UK) Limited

AdRem Software provides rapidly-deployable software solutions for monitoring, managing, troubleshooting, and securing enterprise networks. The company's products target mid-size businesses that seek more efficient and integrated alternatives to point solutions without the prohibitive costs traditionally associated with network management platforms.

AdRem Software Inc. was founded in 1998 as a privately held corporation. The company serves a diverse global customer base including enterprises from a wide range of industries, government and public sector institutions, non-profit organizations, and educational establishments. AdRem's solutions are deployed on over 400,000 servers worldwide and are sold through the corporate online store, resellers, distributors, and system integrators in more than 50 countries.

www.adremsoft.co.uk